

Northwest Justice Project

Northwest Justice Project (NJP) is a nonprofit law firm with 17 offices throughout Washington state. NJP provides free legal services to low-income people who need help with civil (non-criminal) legal problems. NJP is part of the Alliance for Equal Justice.

What is CLEAR?

CLEAR is a program of Northwest Justice Project. It stands for “Coordinated Legal Education, Advice and Referral.” CLEAR is a toll-free phone hotline for low-income people and seniors that provides free legal assistance with civil (non-criminal) problems to eligible people. Our attorneys provide legal advice, information and possible referral to a local legal services program.

What is CLEAR CV?

CLEAR CV is part of CLEAR. CLEAR CV provides domestic violence and sexual assault advocates in Washington (other than King County/Seattle) with a way to refer crime victims to a free attorney.

CLEAR CV is only for legal problems caused by or directly related to domestic violence or sexual assault. This may include issues with family

law, protection orders, housing, consumer, healthcare, public benefits, employment, or other civil legal issues, so long as the problem was caused by or directly related to being a victim of domestic violence or sexual assault. Clients with legal problems that are *not* related to domestic violence or sexual assault may call the regular CLEAR hotline.

How does CLEAR CV work?

CLEAR CV works differently from the regular CLEAR hotline. Instead of telling clients to call CLEAR, **domestic violence or sexual assault advocates may directly refer clients** to CLEAR CV to be scheduled for a telephone appointment with an attorney.

If the client needs more help after talking with the CLEAR CV attorney, we will refer the client to a local NJP office or legal services agency in her/his area if possible. Representation is not guaranteed. If there are no local legal services available, CLEAR CV attorneys may provide some additional legal assistance as time and resources allow.

Neither CLEAR nor CLEAR CV attorneys provide court representation to clients.

Language Access

CLEAR CV is able to assist clients in English and Spanish. For clients who speak any other language, CLEAR CV will conference in an interpreter at no charge to the client.

What is CLEAR CV Native American?

CLEAR CV also serves Native American crime victims through the CLEAR CV Native American program. Clients may be referred by tribal service providers or an organization serving Native people.

CLEAR CV assists clients as well as Domestic Violence/Sexual Assault Advocates

CLEAR CV attorneys are a resource for DV/SA advocates. CLEAR CV attorneys may provide consultation about cases, aspects of the law, or recurrent issues advocates confront in their geographical region. CLEAR CV may also provide trainings to advocates as part of our ongoing outreach efforts.

Referral Process

A Domestic Violence or Sexual Assault Advocate completes the CLEAR CV REFERRAL FORM with information about the client and the legal problem, then faxes or emails the form to the CLEAR CV legal assistant. The legal assistant calls the client to schedule a phone appointment with a CLEAR CV attorney. The attorney then calls the client for their appointment at the scheduled date/time.

WHEN CLEAR CV CANNOT ASSIST: Be aware that we cannot accept a referral if the client is already represented by an attorney, or their legal problem is not related to domestic violence or sexual assault. The legal assistant will notify the referring advocate directly if we cannot assist for any reason.

WAIT TIMES: We are often able to schedule appointments within 1-2 days and will try to accommodate emergent referrals. Usually appointments are scheduled 2-5 business days from the date of referral. CLEAR CV will contact the client within 2 business days of receiving the faxed referral.

A client may always choose to proceed without a direct referral to CLEAR CV by calling the regular CLEAR hotline for legal assistance at 1-888-201-1014.

CLEAR CV CONTACT INFORMATION

**Betty Martinez, CLEAR CV Legal
Assistant**

NJP Front desk: 206-464-1519

Direct line: 206-707-0854

betty@nwjustice.org

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**CLEAR 1-888-201-1014
CLEAR*Sr 1-888-387-7111
TTY 1-888-201-9737**

***CLEAR and CLEAR*Sr are open
from 9:15 a.m. to 12:15 p.m.
Monday-Friday**

**Free legal information is available at
www.washingtonlawhelp.org**



**NORTHWEST JUSTICE
PROJECT**

CLEAR CV

**FREE LEGAL SERVICES
for Domestic Violence and
Sexual Assault Survivors**